

Payment methods

1. Payment at the Council's cashier counters

Cash and cheque payments can be done at the Council's Cashier Counters on weekdays from 8h00 to 15h00. Clients should bring their bills when making payments at the cashier counters to ensure correct allocation of payments by cashiers. Clients are advised to keep record of receipts for future reference.

Council has a Point of Sale (POS) facility at the Cashier's counters. Clients can use their debit and credit cards to pay for their accounts.

2. Payments at the bank

Both cash and cheque payments can be done at any Ned bank branch in Namibia into council bank account with erf number and debtor account number as references as reflected below. It is the client's responsibility to fax or email proof of payments to Council immediately after effecting payments to ensure immediate updating of the accounts. Faxes should be sent to fax no. 065-230 521 for the attention of Mrs Lahya N.O. Aimwata and Mr Immanuel Nakale. Emails should be sent to laimwata@otc.com.na and inakale@otc.com.na

3. Electronic transfers

Payments can be done electronically into Council's bank account as reflected below. Clients are advised to use erf number and account number as references at all times. It is the client's responsibility to fax or email proof of payments to Council immediately after effecting payments to ensure immediate updating of the accounts. Faxes should be sent to fax no. 065-230 521 for the attention of Mrs Lahya N.O. Aimwata and Me Immanuel Nakale. Emails should be sent to laimwata@otc.com.na and inakale@otc.com.na

For convenience, here are the Council's banking details:

Name of the account :	Ongwediva Town Council
Account number :	11000077374
Type of the account :	Current account
Bank :	Ned Bank Limited
Branch code :	461694
Reference :	Erf number and debtor account number