



ONGWEDIVA TOWN COUNCIL

Our Vision

To be a leading urban Centre in Namibia that is built on quality municipal services and promotes sustainable local economic development

REBATES FOR ONGWEDIVA SENIOR CITIZENS

Working definitions:

“**Rebate**” means a maximum amount or relief granted to a qualified senior citizen's account as an allowance or relief as approved by Council.

“**Senior Citizen**” means any person owning an account with Council registered in his or her name who has reached the age of sixty (60) or older who is unemployed or is not active in participation of employment

Who qualifies for Rebates?

- All Ongwediva senior citizens who reached 60 years of age and above.

How to qualify for rebates:

- The accounts must be owned by and/or registered in the name of Senior Citizens.
- Proof of ownership can be in a form of an official municipal bill, Title Deed or Deed of Sale or letter of allocation or, in case of traditional homestead, a letter certifying ownership by the headman.

- Only single residential properties owned and registered in the names of senior citizens shall qualify for rebates under this policy.
- Should a senior citizen own more than one single residential property registered in his/her name, such senior citizen shall only qualify for rebates on only one property where he/she resides.
- Senior Citizens shall be required to register in person on a prescribed application form.
- Renewal notices shall be issued out to all existing beneficiaries on or before the 01 April every year.
- Renewals shall be applied in person on a prescribed form during the fourth quarter from 01 April to 30 June for implementation effective from 01 July every financial year.

Required Documents:

- Certified copies of identification documents not older than three months
- A copy of municipal account.
- A Certified copy of the proof of social grant by the government as proof of receiving such grant for both initial applications and renewals.

OTHER CONSIDERATIONS:

- No cases of change of ownership or change of registered names shall be allowed so as to benefit from this policy unduly unless there may be valid grounds submitted to and approved by Council to that effect.
- The benefits resulting from initial applications and annual renewal shall stay in force for one financial year or part thereof only.
- No extension of time may be granted upon expiry of the registration process or renewal period except those senior citizens who may qualify after the expiry date.
- The successful applicant shall only start benefiting from this policy on the 01st of July each year or on approved effective date where applicable f o l l o w i n g his/her application or renewal and approval.
- No benefit shall be granted unless an applicant applies or renews within the given time.
- Normal tariffs shall be applicable for Senior Citizens who opt not to apply or renew for rebates.
- The rebates shall effectively cease not later than thirty (30) days upon a senior citizen's death or senior citizen's disqualification from benefiting from such rebates for whatever reason.

OUR CONTACTS

Physical Address: Ongwediva Town House
Corner of Mandume Ndemufayo & Dr. Libertine Amathila Street
ONGWEDIVA

Postal Address: Private Bag 5549, Ongwediva
Tel: +264 65 233700
Fax: +264 65 230521
Web site: www.ongwediva.com.na

